

**AGENDA
SUPPORT THE CUSTOMER**

All sessions will take place in the Monticello room unless otherwise stated

MONDAY, 21 OCTOBER 1996

1800 - 2000 ICEBREAKER (Verandah)

TUESDAY, 22 OCTOBER 1996

CUSTOMER'S NEEDS AND MISSION SUPPORT

OBJECTIVE: SET THE STAGE WITH CUSTOMER'S PERSPECTIVE

0730 - 0800	Continental Breakfast (Monticello Foyer)	
0800 - 0815	Host Command Welcome/Admin Matters	Col Rusby/Maj Schmidt
0815 - 0845	Command Mission Briefing (ACC Today)	ACC Team
0845 - 0900	SAF/AQCO Remarks (Intro and Overview)	Col Orton
0900 - 1000	2001 Road Map - 5 year Strategic Plan (Goals and Objectives)	Col Orton
1000 - 1015	Break (Refreshments)	
1015 - 1100	Privatization/Outsourcing IPT Update and Guide	Ms Boockholdt
1100 - 1200	Outsourcing/Privatization in AF/CE	Col Munter
1200 - 1315	Lunch (No Host)	
1315 - 1400	Contracting Keys to Support the Wing Commander	Brig Gen Courter
1400 - 1445	Outsourcing AF/PE Perspectives	Ms Andrews
1445 - 1515	Break (Refreshments)	
1515 - 1600	DFAS	Mr Honas
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1600 - 1645	AFCEA Initiatives - PWS and AFCAP	Capt Pospisil/Ms Coyle
1645 - 1700	Wrap Up/Action Items	Col Orton
*1515 - 1700	Enlisted Session (Riverview Room)	CMSgt Williams

WEDNESDAY, 23 OCTOBER 1996

ACQUISITION REFORM TO THE WORKING LEVEL

OBJECTIVE: REVIEW MAJOR INITIATIVES AND TARGETS

0730 - 0800	Continental Breakfast (Monticello Foyer)	
0800 - 0815	Admin Matters	Maj Schmidt
0815 - 0900	IMPAC - IPT Study and Changes Metrics	Mrs Ellsworth
0900 - 0945	AETC Lessons Learned Outsourcing	Col Casey
0945 - 1000	Break (Refreshment)	
1000 - 1100	AETC/ACC Lessons Learned Privatization Real Estate	Col Rusby Ms Wentzel
1100 - 1200	Contingency Trip Report	TSgt Keranovic Maj Robinson
1200 - 1315	Lunch (No Host)	
1315 - 1430	Contingency Contracting Top Dollar Conference Action Items Tasking Metrics	Lt Col McNease Maj Oswalt
1430 - 1500	Commercial Practices/Commercial Metrics Motorola	Mrs Ekberg
1500 - 1530	Break (Refreshments)	
1530 - 1600	QAE Metrics/Issues	Maj Jerrell
1600 - 1700	Acquisition Reform Feedback and Roadshow Preview	Col Orton Lt Col Smeltzer
1700 - 1715	Wrap Up/Action Items	Col Orton
1830 - 1900	Cocktails (Promenade Room)	
1900 - 2100	Banquet with Speaker (Poplar Room)	Mr Dishner

THURSDAY, 24 OCTOBER 1996

HELPING WORK FORCE TO EXCEL

OBJECTIVES: ADDRESS TRAINING AND ORGANIZATION TO MEET MISSION NEEDS

REVIEW CURRENT INFORMATION TECHNOLOGY AND CONCERNS

0630 - 0800	Enlisted Breakfast (Claremont Room)	Brig Gen Malishenko CMSgt Williams
	IMA's Breakfast (Board Room)	Brig Gen Schlitt
0730 - 0800	Continental Breakfast (Monticello Foyer)	
0800 - 0805	Admin Matters	Maj Schmidt
0805 - 0945	Personnel Issues Officer Assignments/Promotions Enlisted Assignments/Promotions Civilian Assignments/Promotions Squadron Commanders Board	Capt DeMott MSgt Hanley Mrs Mann Maj Oswalt
0945 - 1000	Break (Refreshments)	
1000 - 1115	Training School House	Capt Kopec/MSgt
Berry	Enlisted Issues Homepage/Desktopguide Formal Training	CMSgt Williams Mrs Ekberg Mr Sullivan
1115 - 1200	Information Technology	Col Heffner
1200 - 1330	Lunch (Speaker) (Providence Room)	Mr Money
1330 - 1415	Information Technology Update	Lt Col Klopp

1415 - 1530	Workshops	
	Organization (Eppington Room)	Col Orton/Maj Oswalt
	Objective Wing	Col Barager
	AFSPC Initiatives	
	OR	
	IMPAC (Montpelier Room)	Mrs Ellsworth
	OR	CMSgt Williams
	Electronic Commerce (Riverview Room)	SAF/AQCI
	OR	
	Commercial Practices (Greenway Room)	Col Raney
		Maj Jerrell
		Lt Col NcNease
1530 - 1545	Break (Refreshments)	
1545 - 1615	Workshop Reports/Wrap up	
1615 - 1800	Executive Session	Brig Gen Malishenko
	Superintendents' Session (Eppington Room)	CMSgt Williams